



VACANCY

REFERENCE NR	:	VAC01019/24
JOB TITLE	:	Specialist: Quality Assurance
JOB LEVEL	:	C4
SALARY	:	R 390 414 – R 585 621
REPORT TO	:	Senior Project Manager
DIVISION	:	National and Regional Consulting
DEPARTMENT	:	KZN Project Management Office
LOCATION	:	SITA Pietermaritzburg or Durban
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To execute quality assurance services in accordance with the adopted Quality standards, Processes and Procedures.

Key Responsibility Area

- Execute comprehensive quality assurance activities in accordance with SITA Quality Assurance Methods and SITA software development lifecycle standards.
- Conduct Internal and External Quality audits.
- Ensure that resources (including self) are kept abreast of the latest industry developments and ensure that appropriate technologies are used for knowledge management so as to ensure innovation and improved productivity.
- Support and analyse ICT standards, best practices and existing governance mechanisms.
- Ensure effective and efficient service delivery in accordance with SITA Policy framework.
- Deliver testing according to project plans and governance mechanisms to ensure overall compliance and improved service delivery.

Qualifications and Experience

Minimum: 3-year National Diploma/Degree in an ICT related field (Computer Science, Information Systems, Technology and/or Engineering)

Certification: ISO 9001:2015 Certification is advantageous.

Experience: 3-4 years' experience in the ICT field, including Quality Management, IT Planning, systems development / procurement, implementation, and maintenance / enhancements of integrated solutions across multiple hardware and software platforms with leadership, management, operational responsibility in a large corporate/public sector organisation, including experience in the quality assurance profession.

Technical Competencies Description

Knowledge of: Standards, Processes and Procedures SCAMPI, CMMI IT Quality Management Business Process Management General Business Management General Human Resource Management General Financial Management General ICT Procurement Legislative environment and IT Legislation Project Management Data Management Application Maintenance and Support User Support and Training Application Testing Hosting and Converged Communication Corporate Governance ICT Governance and Compliance Development Methodologies

Programming Languages Implementation Methodologies IT Quality Management Business Process Management General Business Management General Human Resource Management General Financial Management General ICT Procurement IT Security ICT Standards Legislative environment and IT Legislation Integration Methodologies COTS (Commercial of the Shelf) Products OSS (Open Source Software) Products IT Strategies and Architectures Project Management.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 18 March 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.